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Report has been submitted

1 message

no-reply@reportfraud.ftc.gov <no-reply@reportfraud.ftc.gov>

Sun, May 25, 2025 at 3:20 PM

To: icreateupwardspirals@gmail.com

FEDERAL TRADE COMMISSION
ReportFraud.ftc.gov

We Have Your Report!

Report number: 187981837

Thank you for filing a report with the Federal Trade Commission and helping to fight fraud in your community.

The FTC does not resolve individual reports, but your report will be entered in the FTC's Consumer Sentinel database and will be available to federal, state, and local law enforcement across the country.

Your Next Steps

If a business won't give you a refund for a credit or debit card charge that's inaccurate or unauthorized, and won't stop making automatic charges to your account:

- **File a dispute** (also called a "chargeback") with your credit or debit card company.
 - **Online:** Log onto your credit or debit card company's website and go through the company's dispute process.
 - **By phone:** Call the phone number on the back of your card and tell them why you're filing a dispute.
- **Follow up with a letter to your credit or debit card company.** To protect any rights you may have, follow up in writing by sending a letter to the address listed for billing disputes or errors. [Use our sample letter.](#)
- **Save your records.** Keep any letters, notes, or emails related to the scam - they could help prove you're entitled to a refund if the credit or debit card company has any questions.
- **Find out your rights at [ftc.gov/credit](https://www.ftc.gov/credit).**
- **To stop automatic charges for a subscription or service, you should also:**
 - **Contact the company that's charging you.** Tell them to cancel your subscription. Keep a copy of your cancellation request or your notes about who you talked to and when you cancelled.
 - **Cancel your subscription.** Do this even if you also dispute the charges with your credit card company. Otherwise, the company might point to fine print disclosures on its website or contract and say you still owe money.
 - Watch your bank statements for new charges that you might need to dispute.

General Advice:

- You can find advice and learn more about bad business practices and scams at [consumer.ftc.gov](https://www.consumer.ftc.gov).
- If you're concerned that someone might misuse your information, like your Social Security, credit card or bank account number, go to [identitytheft.gov](https://www.identitytheft.gov) for specific steps you can take.

- Learn more about impersonation scams at ftc.gov/impersonators. If someone says they are with the FTC, know that the FTC will never demand money, make threats, tell you to transfer money, or promise you a prize.
 - You also can file a report with your [state attorney general](#).
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Want To Learn More?



You can get answers to common questions the FTC gets about filing a report at ReportFraud.ftc.gov/FAQs.

Find out what is going on in your state or metro area at ftc.gov/exploredata.

Check out ftc.gov/refunds to see recent FTC cases that resulted in refunds.